

## GoZebra Terms & Conditions and Disclaimer:

You herewith give your consent as participant or parent/legal guardian (for the signed up child under the age of 18) to partake at the sessions as booked. You acknowledge that certain elements of the sessions can be physically demanding and you are aware of the nature of the sessions and the associated risks involved. As a condition of the enrolment, you agree that the participant is physically and mentally mature to partake at the session and you accept full responsibility for the participation. > **Health:** You agree that should any medical or physical condition arise which is likely to affect the participant's ability to participate they will not attend / will withdraw from the session. Without limiting the foregoing, before exercising with us you must complete the Questionnaire above for the participant and if appropriate seek advice from your doctor prior to them starting exercising with us. For our triathlon memberships you agree to submit a doctor's clearance to partake in physical exercise. > **Arrival and departure from classes:** You agree that it is the participant's responsibility to get to and from classes safely and on time, getting changed and having the appropriate sports wear and equipment. Your coach is not responsible for the way to and from training. > **In class:** Whilst we aspire to the highest safety measures, partaking in sporting activities carries a certain risk. GoZebra cannot be held liable for any accidents or injuries. The coach's obligatory supervision starts with the time of class at the class location (e.g. poolside) and finishes at the end time of the class at the class location. The coach is not responsible for anything happening before or after class. For minors, it is your responsibility to instruct your child to behave properly in class, to follow instructions of our coaches, and to adhere to the house rules of our training location. You are fully liable for your child's behaviour during class. You agree that your child can get changed by themselves and can use the toilet by themselves before or during class. You agree to pick up your child on time. Your coach is not required to wait for you to arrive and you take full responsibility for your child waiting alone. If the participant's behaviour in class puts other participants at risk or disrupts the class and coaching, the coach will deal with the situation professionally and instantly, and will inform you at the first possible opportunity. It may result in the participant being withdrawn from class. You agree that you are fully liable for the participant's loss or damage of property, and that you have appropriate insurance in place to cover damages and personal injury. You further agree that GoZebra shall not be liable to you for any indirect or consequential loss or damage arising out of the participant's participation in the sessions. > **Photos and Videos:** From time to time, we may take photographs and videos of our classes for coaching purposes, to document progress and capture activities. By partaking in our classes, you agree to the participant's photograph and videos being taken. We reserve the right to use these for our website and promotional material. You have understood the option to opt out of individual photos to be shown in the questionnaire above. You agree that GoZebra may use your email address and telephone number to send you information about classes, promotional offers, newsletters and any other information that may be of interest to you, according to the GDPR (May 2018). Your contact details will never be passed on to any third parties unless in medical emergencies, if legally required by law or if you have consented to it beforehand. > **Payments:** Membership payments are always valid for one calendar year and renew automatically at the beginning of each year. If you would like to cancel your membership, you need to let us know via email by November 30th of the current year the latest. Class payments are renewed monthly and you can cancel them anytime at a month's notice. Single holidays or short holidays of one week are factored into the pricing. During holidays of more than 2 weeks, the monthly payment will be reduced accordingly unless sessions are offered. You can pause the payment of your sessions if you are away for more than 2 weeks. You can cancel anytime with a month's notice. For indoor swim and triathlon training you require an active annual GoZebra membership and annual Austrian Triathlon registration. > **Sessions:** Training sessions generally run during Austrian school term-time unless otherwise stated. Adult swim sessions may also continue during holidays subject to availability of indoor pool lanes, or we may train outside. During short holidays or on bank holiday we may offer extra courtesy sessions where possible. > **Club Statues:** You agree to the full [Terms & Conditions](#) and [Privacy Policy](#) and our [club statues](#) as accessible on our website.